

LOXWOOD MEDICAL PRACTICE

Your partner for a healthier future

DECEMBER 2019 OUR NEWSLETTER KEEPS YOU INFORMED OF UPDATES OR CHANGES TO PRACTICE WORKING

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The PACE Setter Award

The Primary Care Quality Mark for Children and Young People's NHS Services



PACE SETTER AWARD

We are very proud to share our news that we are now an award winning GP surgery, having just been presented with a PACE Setter Award for our outstanding work in the care of children and young people. This award recognised an improvement programme and a commitment to providing well designed, consistent, co-ordinated, family friendly and patient-centred care. The year long process to achieve our goals and objectives involved targeted engagement with children, their parents and young people.

Dr Mark Piper was the lead GP and he said **"The work that has gone into establishing the PACE Setter Award will benefit patients at our practice, people should find it much easier to access resources and the work that has gone into gaining this award should result in better care for our population."**

Dr Hannah Davies, Executive Medical Director Coastal West Sussex CCG and Named GP for Safeguarding in West Sussex also added; **"I want to personally congratulate the team at Loxwood Medical Practice for all their hard work in achieving this award, children, young people, families and carers should really notice some differences in the services that they encounter."**

Some of the things we have achieved through improving services and care as part of this award are:

- Boosting child safeguarding procedures to ensure they are robust and go above and beyond the standard.
- The redesign of the practice website which includes a section that gives young people links and resources on mental health, sexual health, smoking, alcohol and drug use, young carers and means that young people can access a wide range of information more easily.
- The introduction of a new young people's newsletter.
- The launch of a new family first aid course funded by a local charity, which provides parents, grandparents and carers affordable access to high quality first aid training.
- A revamped information pack for new parents to support their experience and knowledge when attending their child's immunisation appointments.

