



LOXWOOD MEDICAL PRACTICE

Your partner for a healthier future

Friends of Loxwood Medical Practice Newsletter April 2017

WELCOME TO OUR NEWSLETTER FOR 2017 DESIGNED TO KEEP YOU INFORMED OF UPDATES OR CHANGES TO PRACTICE WORKING

Inside this issue

DIARY DATES

PATIENT MESSAGES

SUPPORTING LIVES
CONNECTING PEOPLE

GP CHANGES

VILLAGE FETE

DIARY DATES

Periodically the Practice will close to enable us to meet with other NHS staff to update any skills. During 2017 we will be closed for the afternoon on these days between approximately 12.30-5.30pm;

- Tues 23rd May
- Thurs 13th July

During these times you will need to call the 'Out of Hours' team. Their telephone number does change please call our reception and listen to the message which will give the correct telephone number for these events. During the weekend or evening you must call 111.

We will also be closed for the whole day for the following bank holidays;

- 14th and 17th April
- 1st and 29th May
- 28th August
- 25th and 26th Dec



MESSAGES FROM DR WOODCOCK

'Over the coming months we will be implementing a series of patient information posters that will be available on our website and in the waiting room. Please take time to read them.'

We are very fortunate to have an experienced team of clinicians and administration staff here at Loxwood Medical Practice and they have a wealth of knowledge between them. All our staff are trained to a high standard. Everything you tell them is in the strictest confidence and you should feel comfortable talking to the administration staff about your needs. If you would prefer some privacy at the Reception desk, just ask.

You may be surprised to know that our reception team don't just book appointments! With guidance from our policies and protocols they can sign-post you to a number of different services here within the Practice; you don't always need to see a doctor. Please help them to help you. If you have any difficulty with any form of communication please let them know.'

Dr Emma Woodcock



SUPPORTING LIVES CONNECTING PEOPLE



A new service is being trialled in the Loxwood area to support Adult Social Care. With a community based approach, reaching out to support and help people remain independent in their own home for longer. On 25th April you can have the chance to meet members of this team in our waiting room to find out more.

In the meantime, if you would like more information why not contact them, visit www.westsussexconnectingtosupport.org or call the Adults CarePoint on 01243 642121. If you would like a personal face to face appointment please ask a doctor or nurse to refer you.

This service is suitable for **anyone** who currently has no support in place. For example, you may have a short term problem, recently home from hospital and need specialist equipment to aid recovery or for people living with long term, conditions.



GP CHANGES

We would like to welcome a new doctor to the Practice. We are delighted that Dr Mark Piper has accepted a permanent position here after a number of months working as a locum. He has a special interest in joint injections. We are sure you will all get to know him very quickly and help him to settle into his new role. Dr Piper will replace Dr MacCallum who has been working with us for the last 2 years. She will be greatly missed and we wish her all the best in her new position.

VILLAGE FETE

On Saturday 10th June we are participating in the Loxwood Village Fete. Our 'Health and Wellbeing Fayre' was very successful last year and we would like to bring some elements of this to the rest of the village at the Fete. We will be providing a first aid service. Watch out for more information to come, see you there!

