



LOXWOOD MEDICAL PRACTICE

Your partner for a healthier future

Friends of Loxwood Medical Practice Newsletter April 2016

WELCOME TO OUR NEWSLETTER FOR 2016 DESIGNED TO KEEP YOU INFORMED OF UPDATES OR CHANGES TO PRACTICE WORKING

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DIARY DATES

Periodically the Practice will close to enable us to meet with other NHS clinicians and administration staff to update any skills.

During the next month we will be closed for the afternoon from approximately 12.30-5.00pm on Tuesday 17th May.

During this time you will need to call the 'Out of Hours' team. Their telephone number does change please call our reception and listen to the message which will give the correct telephone number for this event. During the weekend or evening you must call 111.

We will also be closed for the whole day during the Bank holidays, on 2nd and 30th May.



CQC INSPECTION

You may or may not know that on the 19th April we were visited by the Care Quality Commission. Thank you to everyone who completed a question and comments card or took the time to speak to the Inspectors during the visit. We will receive the final report in approximately 50 working days. This will then be published on our website and be available on request.



MOBILE RETINAL SCREENING

We were very pleased with the amount of engagement our patients with diabetes had with the mobile diabetes retinal screening team who visited the surgery during the week of the 11th April.

We are fortunate that the team will return again the week commencing 15th August. Please ensure if you receive an appointment letter you note the address of where your appointment is now located.



QUESTIONNAIRES

You are now able to complete health questionnaires through our SystmOnline Service. Currently the first questionnaire 'smoking status' has been launched which you are able to complete and send automatically to us, just simply follow the instructions. This enables us to capture accurate up to date information for your medical record. Please keep a close eye out for more questionnaires in the future.

chichester wellbeing

CHICHESTER WELLBEING ADVISORS

On 21st April we were fully booked for the new clinics here at the surgery with the Chichester Wellbeing Advisors. As they proved so popular and a really positive, motivating experience for those who attended, we are delighted to say more clinics are already available for 16th June. Please hurry to book this free, 30 minute, one to one appointment as they are going fast.

See our website, Facebook page or posters in the waiting room that explain more about what you can expect from this appointment.

BOOK NOW!

Dates for the Diary:

FRIDAY 16TH SEPTEMBER
Loxwood Medical Practice
Health and Wellbeing Fayre

FRIENDS OF LOXWOOD MEDICAL PRACTICE

The surgery has a 'virtual' Patient Participation Group (PPG).

The Group's objectives are to provide a communication channel between patients and our services and to assist in patient surveys.



All patients are welcome to become Friends of Loxwood Medical Practice.

If you are interested in becoming a member of our PPG, please leave your name, address, telephone number and email address by either;



Telephoning on 01403 752246



Email loxwood.billingshursttxt@nhs.net



Contact us through www.facebook.com/loxwoodmedicalpractice or speak to reception or a member of staff

A message from our Chairman

"The Patient Participation Group (PPG) plays a critical role in linking Loxwood Medical Practice and patient perspectives and this is particularly true in our diverse rural area. It aids communication with the patients and helps to support Loxwood Medical Practice in identifying appropriate services needed when negotiations take place with the Commissioners. My role as Chair is to provide a Non-Executive connection between the Practice and the PPG."